

orgACTION

member management made easy

OrgAction's Volunteer Management service

- Automates volunteer registration & scheduling
- Generates greater volunteer buy in
- Frees staff from mundane clerical tasks
- Includes real-time and historical reporting
- Makes volunteer tracking and activation easy
- Is simple, powerful, and easy to use

And comes preconfigured for

- Community Emergency Response Teams (CERTs)
- Neighborhood Emergency Teams (NETs)

OrgAction for CERTs & NETs

OrgAction helps Community Emergency Response Teams (CERTs) & Neighborhood Emergency Teams (NETs) manage their volunteers by offering a preconfigured version of our service preloaded with recommended enrollments and forms. We can modify this baseline to meet the exact requirements of the individual CERT. OrgAction offers an extensive array of options that include customization and support for a hierarchy of organizations.

Volunteer Prioritization

OrgAction makes engaging the community easy and fun. With our automated registration process, CERTs can easily screen and process new applicants. When the need to activate a portion of the volunteer base arises, OrgAction's reports make it easy to identify the volunteers with the needed skills and certifications.

Anytime Anywhere

OrgAction protects and manages your volunteer information to ensure uninterrupted access during an emergency. Real-time access is available wherever an internet connection is available. Even when the internet is not accessible, OrgAction's Excel integration allows leaders to keep offline copies of their information.

Outstanding Support – When you need it most

OrgAction's staff is collocated in Austin Texas and Denver Colorado and each emergency service client receives multiple support contacts. With OrgAction's one-on-one training, administrators will have both the tools and knowledge to activate their volunteer bases should the need arise.

When time matters

OrgAction provides a secure platform from which members and administrators can post information, send messages, and even link up via Facebook. OrgAction makes information available immediately that previously may have taken days or weeks to process and collate.

OrgAction improves the volunteer experience

OrgAction puts volunteers in control by allowing them to register, schedule, and submit information online. Automating these interactions improves the quality of data and allows the volunteer to see that opportunities exist. Volunteer retention and satisfaction improves by giving them control of their own scheduling.

OrgAction is Flexible

The service's unique design allows the collection of virtually any type of information associated to a volunteer, member, or client. OrgAction's CERT tier features document-sharing, support for multiple regions, enrollments for different volunteer types, and automated registration processing.

System Screenshots

The screenshots below show just one possible configuration from the volunteers perspective. The available enrollments and form questions are all configurable.



Welcome to the OrgAction demo site for Community Emergency Response Teams (CERTs) and Neighborhood Emergency Teams (NETs). This website can collect information directly from volunteers, serve as a private database, or do combination of both.

Persons choosing to work with the CERT can pick an enrollment type from the list below. The enrollment type governs the classification, forms, and approvals needed for the volunteer. *OrgAction will customize this list to meet the needs of individual programs.* The list below is only an example!

Login

User Name:

Password:

[Forgot Password](#)

Please choose an enrollment type from the list below to get started!

Register - Select your primary interest from the list below

CERT Volunteer - Start making a difference in your community
CERT Program Trainers and Administrators
Media Contacts - Stay in the loop on CERT news and information



Outstanding Volunteer Management
starts with OrgAction's personalized services

1: Login page with 3 sample enrollment types

Create Account

Please create an account to get started.

Basic Information

Title:

First Name:

Middle Name:

Last Name:

Phone Numbers

Primary: SMS

Secondary: SMS

SMS: Check to allow OrgAction to send SMS text messages to your phone. You will be responsible for related phone charges.

Email

Email Address:

Allow email contact

User Name

User Name:

password:

United States Address

Address Line 1:

Address Line 2:

City:

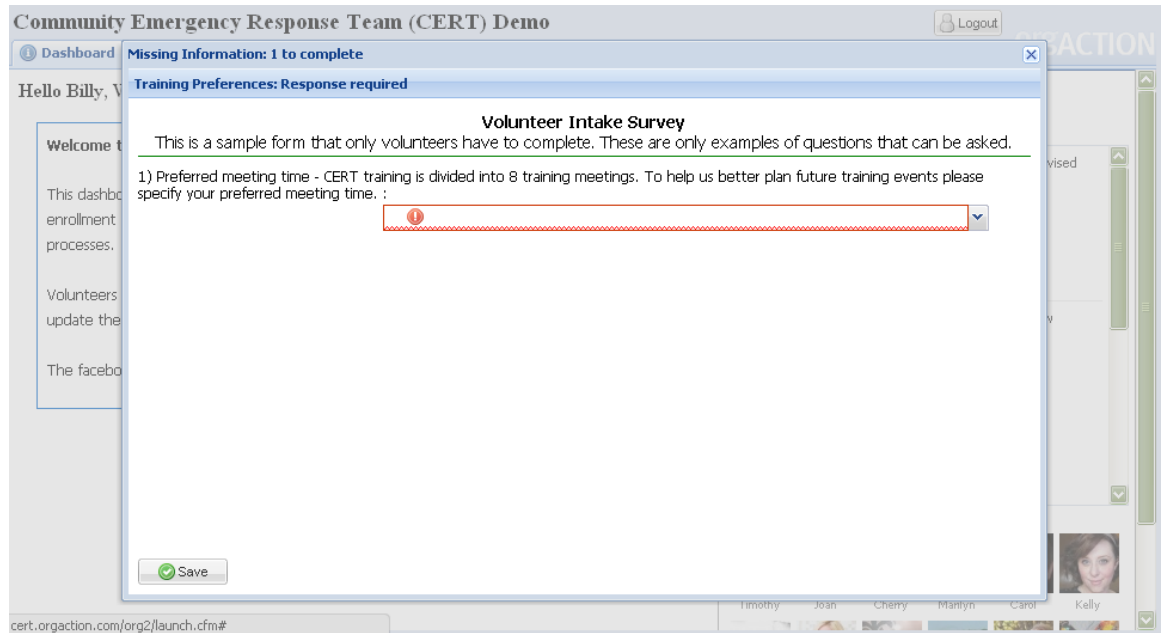
State:

Zip Code:

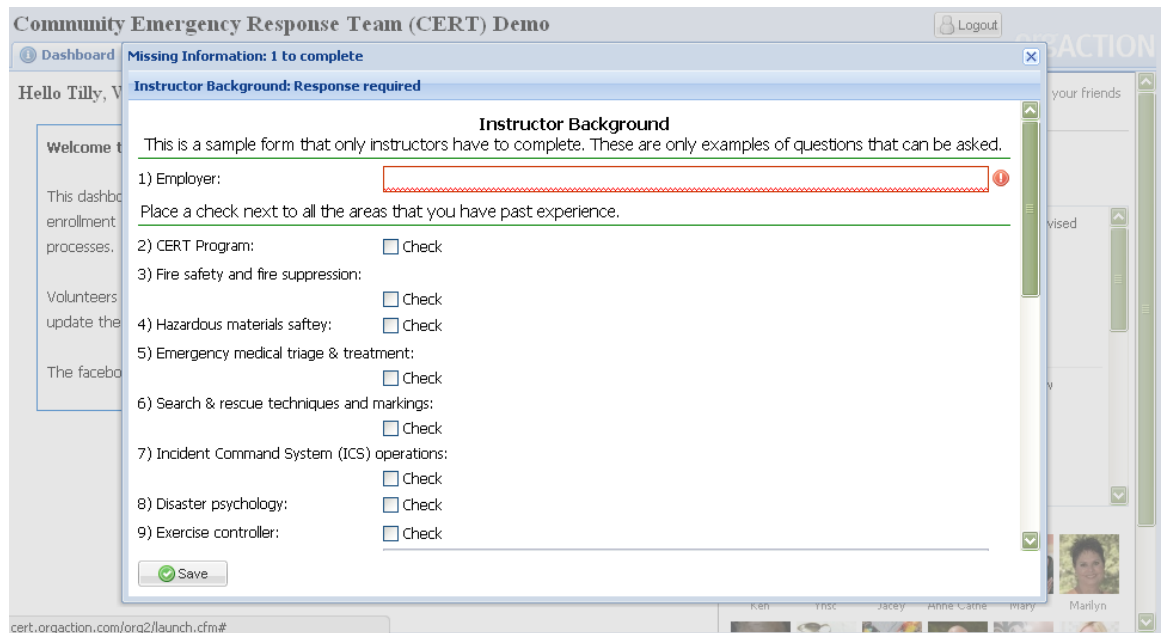
Country:

Create Account

2: Create account – Collect basic volunteer information



3: Custom form for volunteer enrollment type, you can have multiple forms and each form can have multiple questions. Forms can be required, optional, or available only to administrators.



4: Custom form for trainer enrollment type, you can have multiple forms and each form can have multiple questions. Forms can be required, optional, or available only to administrators.

Community Emergency Response Team (CERT) Demo Logout **OrgAction**

Dashboard My Information Documents Help & About

Hello Billy, Welcome to Community Emergency Response Team (CERT) Demo!

Welcome to the OrgAction CERT Demo

This dashboard can include news and instructions for CERT volunteers. Each enrollment type can collect different information from the volunteer with separate approval processes.

Volunteers can view documents or click on the "My Information" tab to signup for events and update their personal information.

The facebook widget on the right side of this page can be customized as desired.

OrgAction on Facebook
You like this. Unlike

OrgAction OrgAction's Enterprise reports feature a revised layout and improved MS Excel downloads
September 22, 2010 at 11:34am

OrgAction OrgAction Enterprise Edition features a new calendar layout for event signup
September 22, 2010 at 11:33am

48 people like OrgAction



5: Dashboard - includes area for posting news. Optionally include news feed from a facebook page.

Community Emergency Response Team (CERT) Demo Logout **OrgAction**

Dashboard **My Information** Documents Administration Help & About

- Name & Address
- Reset Password
- Instructor Background
- Marketing Contact
- Training Preferences
- Event List/Sign Up
- View My Schedule
- View My Contributions/Hours
- My Enrollments
- Status & Role
- Training Record

Training: CERT - FBO (9508)

Training: CERT - FBO

- The schedule is frozen 1 day before the event.
- Alerts will be sent to the administrator for changes made within 3 days of the event.

Training sessions for FBO. This area can include links to [maps](#) or any other information you want to share with volunteers.

Calendar **Matrix**

Activity	Fri 01/28/2011	Sat 01/29/2011	Fri 02/04/2011	Sat 02/05/2011	Fri 02/11/2011	Sat 02/12/2011	Fri 02/18/2011	Sa 02/19/2011
Morning Class 08:00 am - 11:00 am								
Afternoon Class 01:00 pm - 05:00 pm								
Night Class 06:00 pm - 09:00 pm								

6: Sign up for an event- Matrix view

Community Emergency Response Team (CERT) Demo Logout

Dashboard My Information Documents Administration Help & About

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Training: CERT - FBO

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Training sessions for FBO. This area can include links to [maps](#) or any other information you want to share with volunteers.

Calendar Matrix

Previous **January, 2011** Next

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4	5	6	7 Available	8 Available
9	10	11	12	13	14	15

7: Sign up for an event- Calendar view

Community Emergency Response Team (CERT) Demo Logout

Dashboard My Information Documents Administration Help & About **New Report**

Run/Update Report Download Report

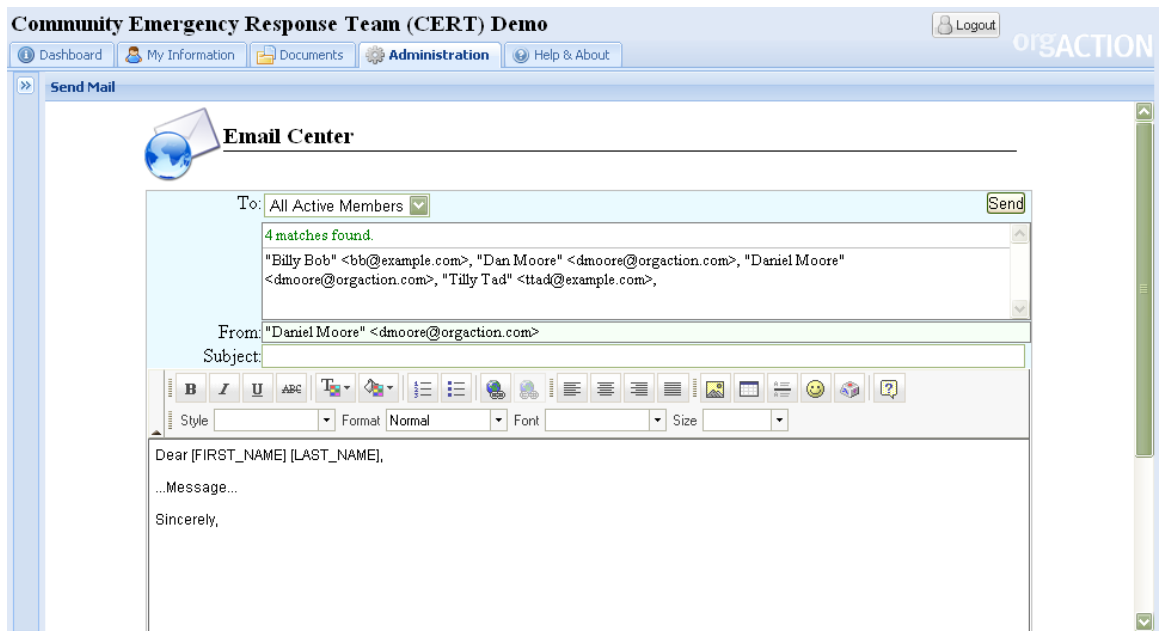
Name, email, and address

Name, email, and address							Training Preferences
Member ID	Acti...	First Name	Last Name	Email	Phone	Preferred meeting time - CE...	
25976	Y	Daniel	Moore	dmoore@orgaction.com		Saturday Mornings	
26287	Y	Dan	Moore	dmoore@orgaction.com			
26724	Y	Billy	Bob	bb@example.com		Saturday Mornings	
26725	Y	Tilly	Tad	ttad@example.com	512-123-1234		

Member ID
 Org ID
 Org Name
 Active
 Title
 First Name
 Middle Name

cert.orgaction.com/org2/launch.cfm# 1 of 1 Download Displaying results 1 - 4 of 4

8: Report Builder- View data from custom forms. Supports joins, filtering, sorting, and downloads to Excel.



9: Email Center – Send messages to every one, event registrants, or group members.

Conclusion

The preceding screenshots are examples of one possible configuration for an emergency response team that is engaging the community. OrgAction's implementation team meets with each client to prepare the service to his or her exact requirements.

Contact us

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